



Marketing Bulletin

Number: MKT-21-02

Date: May 14, 2021

MUTUAL BENEFIT GROUP

TO: ALL AGENTS

SUPPORT FOR INTERNET EXPLORER (IE) ENDS JUNE 1; CHROME OR EDGE WILL BE PREFERRED BROWSERS FOR ALL MBG SYSTEMS

Effective June 1, 2021, Mutual Benefit Group will no longer provide support for Microsoft Internet Explorer (IE) as an Internet browser for its online systems or any of its portals/websites.

For the best experience using our agent portal and online rating systems, we encourage you to access them through either Google Chrome or Microsoft Edge with Chromium, the two preferred browsers that MBG will continue to support.

After June 1, MBG will no longer make fixes to Internet Explorer; we will test company sites with the current versions of Chrome and Edge only. Older versions of these browsers may work, but compatibility cannot be guaranteed as changes to browsers are outside of MBG's control. For the best user experience, we recommend keeping Microsoft Edge and Google Chrome "patched up" to the most current available version using automatic updates.

Google Chrome is kept up to date by default. However, you can perform a manual check by following these steps:

- Open Chrome
- Click on the three vertical dots in the upper right corner of the screen.
- Select "Help> About Google Chrome."
- On the page that opens, the browser will perform a check to see if any updates are available and will give you the option to update if needed.

Microsoft Edge is kept up to date by Windows Update:

- Launch Windows Update
- Click the "Check for Updates" button to see any available updates for Windows programs, including Edge.

Our systems are being tested both internally and with several agents to ensure that this transition is smooth. We are confident that there will be few if any problems.

We appreciate your efforts to work with us as we continue to improve and update our technology for your benefit.

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