



# Personal Lines Bulletin

Number: PL-21-08

Date: December 1, 2021

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## MUTUAL BENEFIT GROUP

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TO: ALL PERSONAL LINES AGENTS WRITING BUSINESS IN MARYLAND

### **Maryland MVR Outage from 12/2/2021 to 12/5/2021**

MBG received notification from Lexis Nexis advising that Motor Vehicle Records (MVRs) in Maryland cannot be ordered from Thursday, December 2, 2021, at 9:00 PM EST through Sunday, December 5, 2021, at 9:00 PM EST.

Please do not order Maryland MVRs in PRO during this outage. Any personal automobile quote/transaction that requires an MVR to be ordered during the outage will fail and need to be referred to Underwriting. The quote/transaction will be pended until MVRs can be ordered again on Monday, December 6, 2021.

This outage is due to the Maryland Motor Vehicle Division upgrading their MVR system and issuing a new driver's license format. Beginning December 6, 2021, new drivers receiving a license for the first time in Maryland will receive a license using the new format. Drivers who already have a license in Maryland will get the new license format at their next issuance after December 6, 2021.

If you have any questions, please contact your underwriter or marketing representative.

TLC