



# Personal Lines Bulletin

Number: PL-22-02  
Date: March 24, 2022

## MUTUAL BENEFIT GROUP

TO: ALL PERSONAL LINES AGENTS

### OUT-OF-SEQUENCE ENDORSEMENTS NOW LISTED ON WWW.MBGAGENTS.COM

Effective March 24, 2022, agents will be able to view a list of out-of-sequence personal lines endorsements that need to be completed.

The list will be posted under "Renewal Term Endorsements" as a new feature on the homepage of our agent portal at [www.mbgagents.com](http://www.mbgagents.com), See the graphic below:

The screenshot shows the Mutual Benefit Group agent portal interface. At the top, there are navigation tabs: Policy Docs, Commercial Lines, Personal Lines, Claims, Billing, Marketing, Library, Contact, About MBG, and Help. Below the tabs are logos for CLIR Commercial Lines Interest Rating, MBG PRO personal rating online, MBG easy PAY, and CLASS Commercial Lines Access to Services. At the bottom left is the A.M. BEST Financial Strength logo, rated A- Excellent.

The main content area displays a table titled "Renewal Term Endorsements". A red arrow points to the "Renewal Term Endorsements" section header. The table lists the following data:

Policy Number	Transaction Type	Date Needed	Agency
FDB1234567	Endorse	7/1/2020 12:00:00 AM	M2022
FDB3456782	Endorse	2/28/2023 12:00:00 AM	M2022
FDB2849675	Endorse	2/11/2023 12:00:00 AM	M2022
FDB6859432	Endorse	3/1/2023 12:00:00 AM	M2022
PP00164852	Endorse	2/19/2022 12:00:00 AM	M2022
PP29485361	Endorse	10/9/2018 12:00:00 AM	M2022
PU64858571	Endorse	5/5/2019 12:00:00 AM	M2022
PU50002132	Endorse	5/5/2019 12:00:00 AM	M9948

Below the table, there is a section for "Cancellations (Last 10 Days)" which shows "All: (0)".

You will continue to see a red message in our rating system when an out-of-sequence endorsement needs to be added to the renewal term. We will also continue to send you the email reminders you typically receive when an endorsement needs attention.

MBG is happy to provide this list along with the list of pending transactions that you'll find on our portal. A quick look at these postings each day will ensure that your clients' policies are up-to-date and that they are properly covered in the event of a loss.

If you have any questions about this new website feature, contact your marketing representative or your personal lines underwriter.

TLC